

## **Fit for the Future Programme Update**

Overall, the programme continues to make strong progress with key update points as follows:

- A new HR and Payroll system (iTrent) has been procured and implemented, *in record time*, replacing the legacy system (Zellis). Points to note:
  - Zellis replaced as renewal quote was excessive
  - iTrent costs within budget
  - iTrent system accelerates achievement of strategic objectives
  - May payroll run was successfully processed on iTrent
  - Roll-out of further functions in planning/underway
- Workshop design for embedding new Council values and behaviours complete
- Process re-engineering fully mobilised and underway for cohort 1 which includes:
  - Building Control
  - Customer Services
  - Environmental Health
  - Housing and Contract Services
  - HR
  - Planning and enforcement
- Further cohorts planned to start July and September
- Self-service Bulky Waste process pilot of Digital Platform nearing completion
- Approach to Asset Based Community Development under development
- Significant progress on Cyber defence and response including:
  - PSN Code of Connection accreditation achieved (defence)
  - Procurement/Implementation of new email filtering software (defence)
  - Hardened server security (response)
  - Developed process maps and checklists for Cyber and DR (response)
  - Dry run testing of the Cyber process map started
  - Developing DR test strategy
- Housing Platform procurement decision (preferred vendor) imminent
- Programme communication continues to improve including:
  - Ease of access to Hub pages
  - Champions engaged
  - Revamped and updated Hub pages
  - Screen saver and poster campaigns on Cyber security
- Key challenges include:
  - Resource recruitment
  - Operational priorities impacting progress.